



Italo - Nuovo Trasporto Viaggiatori

# Introduction to Italo

## Company profile

#### Introduction

- First, private high-speed operator in the European passenger rail industry operating in Italy under the Italo brand
- Established in December 2006 in order to take advantage of:
  - The liberalisation of Italian passengers rail services, introduced in 2003 to reflect European Union guidelines
  - The significant growth opportunities of the Italian high-speed railroad business in the context of meaningful imbalance vs. air transport and motorway sectors for key business routes
- ~1.000 employee, over 700 operating staff
- The Company started commercial operations in Q2 2012, and went through a ramp-up period from 2012 through 2014
- Italo launched its new strategy in 2015 led by Mr. Cattaneo, a highly reputable Italian manager, appointed CEO at the time
- Fleet of 25 Alstom AGV and 17 Alstom EVO (12 will be delivered within mid 2018 and others 5 within 2019)

First, private high-speed operator in EU, Italo took benefit of the liberalisation of the Italian passengers rail services to raise rail transport quality standards



#### May 2018: Launch of **Brief History of Italo** Jun 2017: North East - Bond issue for 550M€, foreign route: Turin-Nov 2017 institutional investors Milan-Venice Ordered 5 New shareholder: Peninsula additional Capital Alstom EVO Debt restructuring for 160M€ Dec 2015: Launch of ItaloBus, the new Italo internodal services Sep 2015: Apr 2012: Debt Launch of first restructuring commercial and new 60M€ services on equity capital Rome-Milan route Dec 2017: injection Feb Sept 2016: 2018: Jun 2008: Ordered 4 Debut of the Financial additional first 4 EVO Purchase **Dec 2006**: agreements Alstom EVO trainsets and. of the Establishment for approx. during first Company of NTV SpA 700M€ half of 2018, by Global Oct 2015: Apr 2013: launch new Infrastruct Ordered 8 Full capacity with all services on ure high-speed Milan-Venice Alstom AGV trainsets **Partners** and Bolzano. Alstom EVO delivered Subscribed Jun 2009: new capital Completion of the increase and maintenance plant in Nola new debt restructuring Nov 2007:

Ordered 25 high-speed Alstom

AGV (leasing)



for 740M€

# **Network and Key Success Factor**

#### Italo Network



# Key success factors for the performance improvements

## ✓ Network expansion and increase in daily services

Launch of new services; increase of services per day from 56 (2017) to 88 (2018)

## Review of industrial processes

Since 2015, implementation of a new strategy, fully exploiting Italo potential

## Central station positioning

Access to 3 of the most important stations in Italy, namely: Roma Termini, Milano Centrale and Torino Porta Nuova

### New pricing strategies

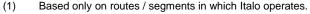
Customized pricing strategies and services levels to address the needs of a wide range of passengers, from the value-oriented to the business ones

## Continuous improvement of quality

courtesy, cleanliness and comfort as distinctive key success factors to ensure a memorable overall experience

## Market share evolution

Italo market share increased from 9% in 2012 to approx. 35% in 2017 in its competing arena<sup>1</sup>





# ItaloBus, the Italo intermodal service

Programme launched in December 2015 to connect new high growth potential markets to the high-speed rail hubs

Nowadays Italobus hubs are 4: Reggio Emilia, Milano Rogoredo, Verona, Salerno.

2017 production in bus.km is 1,3 billion.



With the new EVO connections, Italobus can contribute to increase the occupancy rate of connected train services

#### **BUSINESS MODEL**

The business model between NTV and bus operators allows to **expand the** service on other destinations

Partner revenues are composed by:

- 1. <u>traffic revenues</u>, standard fare for each transported passenger;
- 2. an economical contribution at the end of the year: 50% of the operational costs if traffic revenues were not sufficient to entirely cover them (condition: contribution to be granted only if the partner continue the service for the next year).

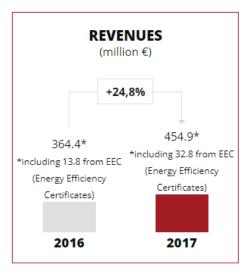
#### **BENEFITS**

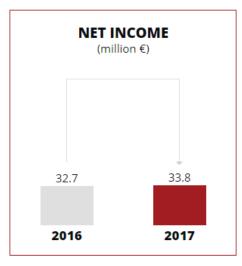
- New service activation timing
- Service continuity
- **Cost containment** (half risk covered by the partner).

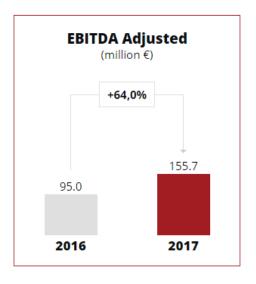
Italobus offer increased of +40% vs 2016

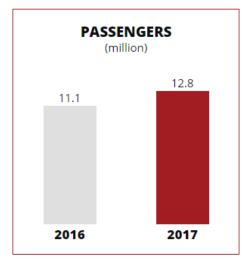


# **Financial Highlights**









# **Fleet**

### Italo AGV 575



 25 Alstom high-speed AGV rolling stocks, delivered between 2012 and 2013

### Key technical features

- √ 11 coaches / 12 bogies
- ✓ Over 462 seats per rolling stock
- √ 4 classes (Club, Prima, Comfort, Smart)
- ✓ 200m length
- ✓ 2 vending machines areas

#### Italo EVO



- 17 Alstom EVO
- Delivery from November 2017 through 2019

### **Key technical features**

- √ 7 coaches / 14 bogies
- √ 472 seats
- √ 4 classes (Club, Prima, Comfort, Smart)
- √ 187m length
- ✓ 2 vending machines areas

### Italobus



- Programme launched in December 2015 to connect new high growth potential markets to the high-speed rail hubs
- Increasing Italobus offer with new services in Friuli, Calabria and in airports located in the Centre-North of Italy

### **Key features**

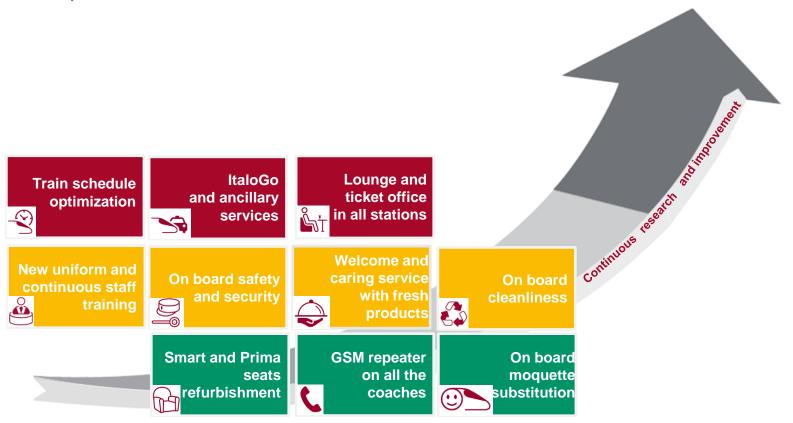
- ✓ Over 35 daily services connected with Italo trains
- ✓ Approximately 61,000 passengers in 2017

Tailored configuration, in order to maximize available seat capacity and reduce maintenance costs



# **Quality success factors**

Continuous improvement of courtesy, cleanliness and comfort as distinctive key success factors to ensure a memorable overall travel experience

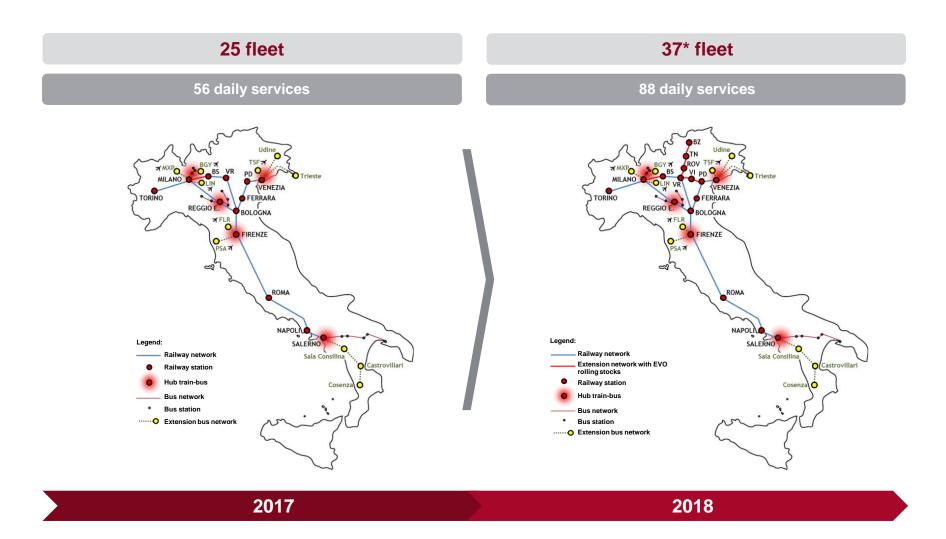


High quality service standards thanks to the continuous research of improvement key factors



# **Network expansion**

Covering the most travelled routes of the Italian high-speed network





# Service evolution

# Highly valuable fleet of rolling stock, with potential for further upside

**Current (2017 network)** 



In production (delivery Nov 2017 to July 2018)



### Rationale / Key features

- 56 daily services
  - Slots already approved by the Infrastructure Manager
- 15m of trains-km per year
- A train every 60min. between Milan and Rome (30min. at peak hours)
- A train every 60min. between Rome and Bologna (30min. at peak hours)

- 88 daily services (+32 vs 2017)
  - Slots already approved by the Infrastructure Manager
- Over 21m of trains-km per year (+40%)
- A train every 30 min. between Milan and Rome
- A train every 30min. between Rome and Bologna

#### Network covered

ailway line	# daily services	# daily services ✓ Increase services
<b>Backbone line (with stops)</b> Turin - Salerno	25	and frequency on Turin - Salerno line, with focus on Milan Rome
Backbone line (no stops)	15	+5 20
Milan - Rome/Naples  Venice - Rome/Naples	8	16 Increase frequency on the Venice - Salerno line
Turin - Milan - Venice	-	+14 Start operating the
Brescia/Bolzano - Verona - Rome/Naples	8	Turin – Venice line
Total number of services	56	88

Source: Company data



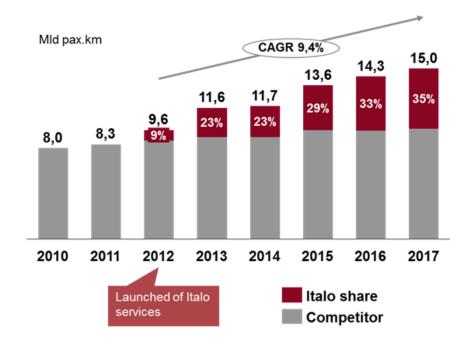
<sup>\*42</sup> in 2019 with an increase of services

# Advantages from competition in HS rail market<sub>1/2</sub>

### HS rail market growth 2009 - 2017

Increased HS train traffic as an effect of traffic gained at the expense of airplane and car, plus an induced demand

- Pure demand growth: mainly driven by macro-economic trend (i.e. GDP, touristic inflows)
- Induced demand: availability of convenient transportations solutions stimulating a demand that would not have considered airplane (too expensive) and car (too long)
- Modal share increase: Train modal share increase as it becomes more competitive vs. Airplane and Car



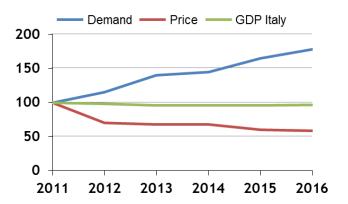


# Advantages from competition in HS rail market<sub>2/2</sub>

#### Italian HS rail market

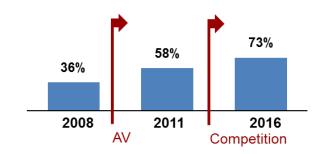
- The entrance of Italo in the Italian rail market is having a major impact on services delivered to customers and on the price level
- From 2011 to 2016 41% decrease of the average ticket price vis-à-vis 78% increase of demand
- Estimated saving of 800 M€ for HS train passengers

#### Demand and Price trend 2011-2016



### **Train market share Milan-Rome**

- Train market share on Milan-Rome route almost doubled from 2008 to 2016 due to investment in HS network and the entrance of Italo in the market
- Since Italo entrance over 400M€ revenue increase for the network infrastructure operator



The entrance of Italo in the market has brought enormous benefits for the HS rail market

